**RAJNISH LOHIA**

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INDIA

**Professional Qualification:**

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| --- | --- | --- | --- |
| Institute | Course | University/board | % of marks |
| Bharati vidyapeeth's  College of  Engineering  New Delhi | B.Tech.  Electronics  and  Communication | Guru gobind  Singh Indraprastha  University  delhi | 60.4% |

**POST GRADUATION**

* Post Graduate Diploma in Wireless Technologies and Applications from

C-DAC (Noida).

**CERTIFICATION**

* Done MCSE/CCNA from Rooman Technologies.

**EXPERIENCE:**

* Worked as Network Engineer Handling Networking Devices in Rooman Networks from 30-1-2008 to 30-1-2009
* Worked at Progressive Infotech from 21-06-2010 to 25-05-2011 as Desktop Support Engineer.
* Worked at Silica Infotech from 4-05-2012 to 30-10-2013 as Desktop support Engineer.
* Worked at Corporate Infotech from 1-11-2013 to 30-05-2015 as Desktop Support Engineer.
* Worked at Precision Infomatics from 15-08-21015 to 10 -03-2017 as Desktop supportEngineer.

Worked at Aforeserve from 10-04-2018 to 30-3-2019 as Desktop Engineer

Worked at open view technologies as Desktop support engineer.

Experience :

* 1.Resolving complaints related to Hardware, Keyboard,Printer,Internet.
* 2.Troubleshooting and supervision of critical network.(LAN,MAN,Intranet)

3. Supervision and testing of structured data cabling.

* 4 PC support,Networking,window servers,OS,troubleshooting of outlook,O365.

**Responsibilities:**

1. Working knowledge of Routers and Switches.

2. LAN,WAN,Check point Firewall,SCCM.

3. Worked on ticketing tool(Remedy,Service Now).

4. Worked on AD and Domain,Videoconferencing.

5. Worked on Windows 7,8,10,2003,2008,2012 Server,Monitoring the server.

6. Worked on h/w and s/w installation.VPN,OSI Model,

7. Working knowledge of outlook,Zoom,Remote support,iPhone,Mac.

***TECHNICAL SKILLS***

* Experience in large-scale enterprise network design, deployment and administration field.
* Network Components: configuration & installation of Routers, Switch, LAN

Extenders & modem.

* Actively involved in day-to-day activities, Job scheduling, patch management, package.
* Installation, Configuration and Administration **of DNS, DHCP,** WINS.
* Knowledge and understanding of network and communication protocols
* Ability to support, troubleshoot, analyze and investigate in one or more technology / vendor environment
* Ability to install and configure applications in one or more technology / vendor environment
* Ability to analyze, draw conclusions and create solutions to customer's moderately complex problems
* Ability to build relationships with peer and management levels both with clients and the company management
* Ability to work under pressure and multi-task
* Ability to use a team approach to solve problems when appropriate
* Lotus Notes 6.5 & 7.0, Sametime clients.

Protocols: POP, SMTP, ICMP, TCP/IP.